

Supplier Survey Form

Company Name:	SSF Industrial Co., Limited
Nature of Business:	Manufacturer
Contact Person:	Lin Hu
General Manager:	Lilian Zheng
Country:	China
City:	Liaocheng
Address:	3rd floor,South Weiyu Rd,Dongchangfu District, Liaocheng, Shandong, China
Telephone:	86 0635 8638321
Cellular:	86 13475717117
Fax:	86 0635 8256206
Email:	lin@ssfwashers.com
Website:	<u>www.ssfwashers.com</u>

GENERAL

1). How many years have you been in business and what year did you start business?

Launched in year 2005.

2). Business type?

Manufacturer

3). Do you have any subsidiaries, branch?

We have factory in Liaocheng, and office in Shanghai.

4). How many employees?

70 in total.

5). How big is your facility?

9000 square meters

6). What is your overall turnover in USD last year?

\$15 million

7). List your main customers:

Fastenal, Fabory, Dresselhaus, Hillman, Rawplug, Chavesbao

8). List your main products:

Flat washers, Square washers, Fender washers, Spring washers, Stamping parts

9). What is your maximum factory output capacity?

1500 tons per month

10). How many shifts do you operate in a day?

1 shift

MANUFACTURING

1). How many machines do you have?

20 CNC punching machines, 2 sorting machines

2). Do you export? What is % of your total production?

Yes, 95% export

3). What are your main markets for export?

USA, Europe, Russia

4). List standards of products you can manufacture.

DIN125A,9021,440,436,6916, 7349,7989,127B, SAE, USS, F436, NFE 25513, JIS, and per prints.

5). What materials are available for your products?

Carbon steel, Stainless steel.

6). Do you have stock?

We usually keep 1500 tons' stock monthly.

7). What are your standard lead times?

30 days for samples, 45 days for mass production.

8). What are your in-house processes?

Punching, Deburring, Sorting, Packing.

9). What is your minimum order quantity?

300 kgs for each item, 1 container for each shipment.

10). What is your payment term?

TT at sight.

QUALITY

1). Are you ISO 9001 certified?

Yes, we got ISO 9001: 2015.

2). How do you control products quality?

We have quality procedures manual and in-house lab to control quality.

3). What inspections do you do?

Raw material inspection, Samples check, Process inspection, Mechanical inspection, Final inspection.

4). What are your in-house processes?

Caliper, Hardness tester, Coating thickness tester, Salt spray tester

5). How often do you calibrate your laboratory testing equipment and gauges?

Once a year.

6). Is your product traceable through the plant?

Yes, we have barcode for each batch of products.

7). How long do you keep your documents/records for?

We keep soft copy for over 5 years.

8). Do you have a corrective action system in place to deal with problems with your customers?

Yes, our QC can issue 8D reports.

9). Are your products RoHS compliant?

Yes.

10). How many people in QA/QC team?

1 engineer, and 2 QC.